The Arc
For people with intellectual and developmental disabilities

The Arc of Southeast Iowa
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The Arc of Southeast Iowa
2620 Muscatine Ave
Iowa City, IA 52240
After hours: (319)594-4644

COVID – 19 Health Screening and Protocol for DSPs and Clients

Purpose: To protect the health and wellbeing of the individuals we serve and our employees and to mitigate the spread of COVID-19 in our communities.

Policy: All staff and clients will be screened for symptoms and risk of spreading COVID-19 prior to face to face service provision each day. Services will not be provided to individuals who are displaying signs or symptoms of COVID – 19, for at least 14 days or until released by healthcare provider. Services will not be provided by employees who are displaying signs or symptoms of COVID – 19, for at least 14 days or until released by healthcare provider.

Procedure:

Prior to the start of shift, employee will answer the following questions.

1. Do you have a fever greater than 100.4?
2. Are you experiencing a cough?
3. Are you experiencing a sore throat?
4. Do you have a respiratory illness or difficulty breathing?
5. Have you been in contact with anyone with known or suspected COVID-19 in the last 14 days?

If the employee answers “Yes” to any question(s) 1-5, they will not provide face to face/direct support service to any individuals. The employee should call their healthcare provider or 211 for guidance. The employee should also contact The Arc after hours phone at (319)594-4644.

Prior to the start of shift, employee will ask the client the following questions:

1. Do you have a fever greater than 100.4?
2. Are you experiencing a cough?
3. Are you experiencing a sore throat?
4. Do you have a respiratory illness or difficulty breathing?
5. Have you been in contact with anyone with known or suspected COVID-19 in the last 14 days?

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If the client answers “Yes” to any question(s) 1-5, face to face services will not be provided. The employee should assist, via telephone, the client in calling their healthcare provider or 211 for guidance.

Cases of coronavirus disease (COVID-19) have been reported in all states and around the world; some areas have experienced wider community spread of the disease. Travel and participation in large group gatherings increases your chances of getting and spreading COVID-19. We expect employees to use good judgement when making plans for personal travel and activities. The CDC has provided guidance for individuals to protect themselves and others (e.g. social distancing, frequent & thorough handwashing, face coverings, etc.). If you are planning personal travel or participation in large group gathering (e.g. wedding), you will be required to report your plans, in advance, to Human Resources as a temporary precaution during the COVID-19 pandemic. Employees who travel may not be scheduled to provide face-to-face services with some clients for a period of up to fourteen (14) calendar days from the date the employee returned, as a safety precaution.

Telephonic services may be provided on a case-by-case basis. DSPs should discuss this with their supervisor prior to providing telephonic services in place of face to face services.